1. Which feature do you think is the most poorly designed and most difficult to navigate?

Class search & register

• How and why does it make you think that?

It gets stuck sometimes while looking for classes and can’t go back from a particular class page

• What would be an ideal solution like?

It would have been better if I had an option to compare and look at the contents of multiple classes at a time.

2. Would you say you are able to complete tasks on SIS [Easily, Fairly Easily, Not Easily, or Hard]?

Not Easily

• How and why does it make you think that?

It is not user friendly and easy to navigate for first time users

3. Are there any features or tasks missing from SIS that you think would be nice to have?

No, I can’t think of any. It covers all the important features.

• How and why does it make you think that?

• What would be an ideal solution like?

4. Which part of SIS do you think if it gets improved, you will find SIS more enjoyable to use?

Class search and financials

• How and why does it make you think that?

Class search feature should be modified so that one can open multiple classes in different pages of the browsers and look at the contents of classes without going back and starting again from scratch.

• What would be an ideal solution like?

Explained in above question.